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# **EFFECTIVE LEADERSHIP DEVELOPMENT<sup>®</sup>**

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# EFFECTIVE LEADERSHIP DEVELOPMENT®

## *Developing the leadership within your organization*

- Learn the art of delegation and how to exercise authority effectively
- Get more done through time management
- Handle and prevent problems with people
- Train, motivate and develop people to a higher level of productivity

### *ONE: Successful Leaders are Made - Not Born*

Building on the Base of Success  
 The Slight Edge®  
 The Purpose of Leadership Development  
 The Definition of Success

### *FIVE: Effective Communication is a Leadership Essential*

Communication Really is a “Two-Way Street”  
 Communicators Are Made Not Born  
 Understanding Yourself  
 What Motivates People  
 Attitudes for Improving Communication Skills  
 The True Value of Downward Communication  
 Upward Communication Is a Win-Win

### *TWO: Improving Results Through Better Time Management*

The Value of Time  
 Managing Your Time  
 Managing the Time of Others  
 Maximizing Time Use  
 The Benefits of Time Management

### *SIX: Motivating People to Produce*

Understanding Motivation  
 Traditional Methods of Motivation  
 Attitude Motivation  
 Using the Power of Informal Groups  
 Developing a Motivation Plan

### *THREE: Exercising Authority Effectively*

The Source of Authority  
 A Positive Approach to Discipline  
 Planning, Preparing, and Preventing  
 Accountability  
 Taking Corrective Action  
 “Tell Me About It” Coaching Process  
 Handling More Serious Problems

### *SEVEN: Preventing and Solving Problems*

Opportunity in Every Difficulty  
 An Ounce of Prevention  
 Attitudes for Problem Prevention  
 Defining the Problem  
 Separating Organizational and Personal Problems  
 Productive Handling of Problems Involving  
 People  
 Dealing with Irrational Behavior

### *FOUR: The Art of Delegation*

What is Effective Delegation?  
 Attitudes for Delegation  
 Levels of Delegation  
 Feedback on Performance  
 Upward Delegation

### *EIGHT: Developing People’s Potential*

The Key to Increased Productivity  
 Training and Developing the Right People  
 The Benefits of Training and Developing People  
 Principles of Learning  
 The Development and Training Process  
 Your Attitude Toward Training and Development  
 The Manager and the Bottom Line